

Guarantee information

Your Sealy Posturepedic® is supported with a 10 Year manufacturers guarantee and a National Customer Care call centre available to assist you during the lifetime of your mattress.

The guarantee covers you for the following specific manufacturing faults under conditions of normal wear of the mattress and foundation including the following:

- Coils or wires that are loose or broken
- Coils or wires that protrude or tear through any fabric
- Loose or broken foundation wire through any fabric
- Compression of foundation modules (where this is not caused by abuse)
- Splitting occurring in the timber foundation frame
- Leg and castor failure

Your guarantee does not cover the following:

- Mattress fabric (including stains, burns, pilling or loose covers)
- Normal body indentations (less than 32 mm)
- Handles (where fitted) - these should be used only to position the mattress and should not be used to support the full weight of the mattress
- Issues relating to comfort choice i.e. mattress is too firm or too soft. Comfort is a personal choice and while adjustments are possible these are not a manufacturing fault
- Issues relating to heat
- Border wires, which run along the perimeter of the

mattress (innerspring) and foundation, bent due to the moving or folding of the sleep set.

- Bedding sold 'As Is'
- Bed Height
- Sheet fit
- Mattress damage due to an inappropriate foundation. A mattress is designed for full performance when used in conjunction with a matching Sealy foundation. If the mattress is damaged through its use in conjunction with a non Sealy foundation, the warranty may be void.
- Minor manufacturing anomalies that do not impact the performance of the bed (e.g. mis-stitching on quilting).
- New bed smell/odour
- Damage due to abuse

FOR YOUR SAFETY:

- * Don't ever place this product near open flames or expose it to fire
- * This mattress is not flame proof or fire proof and can ignite or burn if exposed to open flame or fire
- * When ignited some bedding materials can burn rapidly and emit smoke and hazardous gases
- * Don't smoke in bed

Customer Care Service

Sealy of Australia has manufacturing centres in Brisbane, Sydney, Melbourne, Adelaide and Perth. Customer Care Service hours Monday to Friday 8.30 am to 5 pm (AESDT)

Sealy® of Australia (Customer Care)

1299 Boundary Road, WACOL QLD 4076

Ph: +61 1300 130 221 Fax: +61 7 3331 5350

customercare@sealy.com.au

sealy.com.au

facebook.com.au/SealyAustralia



Thank you for choosing Sealy®

Care Pack

A guide to caring for your Sealy® sleep system



What to expect from your new Sealy® bed

Congratulations on the purchase of your new Sealy® bed. Please be sure to read the below information and advice about your body adjusting to your new sleep system.

Comfort

Your new Sealy® bed may feel a little different to the mattress you have been sleeping on, and sometimes your body will feel this difference. This is normal and your body will soon adjust to the benefits of the comfort and support your new mattress will provide. At the same time your new mattress will also adjust to your sleeping style. This process will take as long as your body needs to adjust.

To assist your body in adjusting to your new mattress, it is also important to consider the type and style of pillow you are using. There are several types and styles of pillows available to choose from and finding the right type and style of pillow for your body combined with your new mattress is very important to the overall feel your body will experience.

Our mattresses work by firstly providing the comfort you desire then through to our support system (the spring unit). There is a wide range of combination of comfort layers which can include different types of fabrics, fibres, gel foams and foams. These are all optimised to conform and provide your body with a comfortable sleeping surface.

Your body and your new bed

As your new bed settles and starts to contour to your body shape, your new bed may develop body signatures as the extra comfort layers settle. This is a completely normal process and helps to ensure the mattress is perfectly contoured for maximum comfort to your body. The thicker your mattress is, the more comfort layers it may contain. To help balance body signatures in your bed it is advisable to rotate your mattress every 2 weeks, for the first 4 months and every 3 months thereafter. It is also beneficial to use all the surface of the mattress to assist in settling the comfort layers evenly. Body signatures are not considered a manufacturing fault and are a normal part of the bed and body relationship.

While you're sleeping

Many Sealy® beds contain luxury features such as Visco-elastic (Memory foam), Latex, Gel Visco-elastic, Wool, Silk and Sealy fibres that help minimise pressure and allows the sleeper to conform to the upper most layers of the mattress. The more of the mattress in contact with your body, the warmer it may feel to sleep on. This can be less obvious on a firmer mattress with less comfort layers.

We recommend reviewing the type of bed covers (sheets, doona, blankets etc) as they can be the main regulator of temperature during sleep. You may require more or less warmth depending on your choice of bed and comfort preference.

Non Sealy® foundations

To obtain the maximum performance from your sleep set we recommend the following:

If you are using a slat base system, we recommend that the slats should be no more than 8cm apart and of good quality. Slat bases should also contain a centre support rail and a centre leg support for foundations, to avoid bending in the middle (roll together). This will assist in obtaining the maximum performance from the support system in the mattress.

A base that is not supportive or restricts air circulation may damage your mattress and void your warranty. A good way to check the support of your slat base is to try your mattress on the floor and see if it feels any different.

King size mattresses

If you have bought a king size mattress, it is recommended that you try and sleep in the centre of the mattress from time to time to even out the settling of the comfort layers. The centre can feel firmer if it is not slept on and you may get the appearance of a ridge in this area. It is a normal characteristic of the design of a king bed and some queen beds. Persist with using the middle to settle the comfort layers down.

Maintain your Sealy Posturepedic®

Care tips and advice to assist you with obtaining maximum performance from your new Sealy® bed.

Rotation program and ongoing care

Sealy® mattresses have one sleeping surface. This means you will never have to flip the mattress.

This mattress has been built with StayTrue upholstery comfort layers, to increase its comfort life. Body indentations or body signatures are a normal occurrence with a new mattress, and indicate that the upholstery layers are conforming to body contours.

To help minimise body impressions and to refresh the comfort of the mattresses, rotate them according to the schedule below.

The mattress should be rotated head to foot using two people, please refer to the illustration.

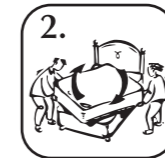
Rotating instructions for two people

To rotate the mattress end for end, grasp the corners and spin the mattress on the foundation clockwise 180°. Align it with the base. Note that handles, if fitted, should be used only to position the mattress, not to lift or carry the mattress.

How often to rotate your mattress?

Sealy recommends rotating your mattress every 2 weeks, for the first 4 months and every 3 months thereafter.

WARNING: You should not attempt to rotate the mattress by yourself as this may cause personal injury or damage to your mattress.



Care and maintenance instructions

GETTING STARTED: Things to do (and not do) when setting up your Sealy® for the first time:

- Always carry your mattress on its side. You should not attempt to carry the mattress by yourself.
- Handles (where fitted) are only for positioning the mattress and not for lifting or carrying.
- Do not fold your mattress under any circumstances as it will damage the edge support wire. Gently flex the mattress when going through doorways.
- Do not drag the mattress along the floor at any time.
- Ensure the floor surface is smooth and clean before unpacking beds, to prevent dirt or rub marks.
- Do not remove the law-tag which is sewn into the border of your mattress and base as this contains care and content details vital to your guarantee.
- Don't allow anyone to jump on your mattress. Any damage caused to your mattress by this action is not covered by the guarantee.
- Dispose of plastic bags immediately and ensure children never use these bags as playthings. They have no air vents and could cause suffocation. These bags are polyethylene and are recyclable.

Assembly and Cleaning

Follow these instructions to ensure proper installation of your Sealy® product.

Castor/glide installation

Follow these castor/glide assembly instructions for the foundation:

Step 1 – Turn Foundation or base of bed upside down and insert spindle into hole and turn clockwise. Repeat for all legs.

Step 2 – Tighten by hand until legs are firmly in place. Sealy® uses lock-in legs and castors/glides to assist with keeping the legs firmly tight over time, so tighten until the leg grips the pad firmly.

Step 3 – Turn Foundation back over and re-tighten legs as tightly as possible by hand. Check and re-tighten where necessary every three months.

Cleaning

Dry cleaning chemicals can damage some of the construction materials. Refer to the care instructions on the law-tag.

Stains can be cleaned with warm soapy water, applied sparingly. The affected area should be left to dry thoroughly before using again.



 **Posturepedic®**

Sleep Supported.